

# National CASA/GAL Virtual Conference 2020 - FAQs

If you do not find answers to your questions about the conference here or on the website, please email [conference@nationalcasagal.org](mailto:conference@nationalcasagal.org).

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<b>TOPIC:</b>	<b>GENERAL INFORMATION</b>
<b>Question:</b>	<b>What is the theme of this year's conference?</b>
<b>Answer:</b>	Reconnect. Recharge. Reignite. Together for a new tomorrow.
<b>Question:</b>	<b>When does the conference begin and end?</b>
<b>Answer:</b>	The conference officially kicks off with welcome remarks and an opening plenary session on October 20 <sup>th</sup> and ends on October 21 <sup>st</sup> .
<b>Question:</b>	<b>What can I expect at the 2020 conference?</b>
<b>Answer:</b>	<p>The conference is designed to build skills and capacity of the network to provide high-quality best interest advocacy for children who have experienced abuse or neglect. Attendees will hear from prominent speakers and participate in dynamic sessions on topics aimed at helping them manage CASA/GAL programs and improve outcomes for children.</p> <p>Throughout both conference days attendees can participate in facilitated peer to peer connection opportunities, as well as self-care events (such as guided meditation, yoga, etc.)</p> <p>As a part of the conference experience attendees are invited to attend the Awards of Excellence Celebration on October 21<sup>st</sup>.</p>
<b>Question:</b>	<b>Where will the conference take place?</b>
<b>Answer:</b>	The National CASA/GAL Virtual Conference 2020 will take place on a web-based conference platform.
<b>Question:</b>	<b>Will training be provided on how to navigate the virtual conference platform?</b>
<b>Answer:</b>	<p>Yes. National CASA/GAL Association for Children and the conference platform vendor will host a live <b>"Know Before You Go"</b> webinar at least two weeks prior to the first day of the conference. This webinar will be recorded and made available to watch at any time.</p> <p>A Help Desk will also be available during conference hours.</p>

<b>TOPIC:</b>	<b>CONFERENCE REGISTRATION</b>
<b>Question:</b>	<b>How do I register for the National CASA/GAL Virtual Conference 2020?</b>
<b>Answer:</b>	<p>This year's conference registration process will happen in two phases. First, please register for the conference following the prompts on the registration site. The website to register is <a href="https://nationalcasagal.org/virtual-conference-2020/">https://nationalcasagal.org/virtual-conference-2020/</a>. You will receive a confirmation email after you complete registration.</p> <p>Once the conference schedule is finalized, you will receive an email with instructions on choosing which workshops you would like to attend. Registration materials will not be mailed to you.</p>
<b>Question:</b>	<b>What are the conference registration fees?</b>
<b>Answer:</b>	<p>See the conference website at <a href="https://nationalcasagal.org/virtual-conference-2020/">https://nationalcasagal.org/virtual-conference-2020/</a>.</p> <p>Option: Full conference</p> <ul style="list-style-type: none"> <li>• Staff/Board Members/General Attendees = \$150</li> <li>• CASA/GAL Volunteer Advocates and Students = \$80</li> </ul> <p>Option: One day conference</p> <ul style="list-style-type: none"> <li>• Staff/Board Members/General Attendees = \$90</li> <li>• CASA/GAL Volunteer Advocates and Students = \$50</li> </ul> <p>Institute = \$125/each (separate from the conference registration)</p>
<b>Question:</b>	<b>What is included in the conference registration fee?</b>
<b>Answer:</b>	<p>The conference registration fee includes admission to the plenary, workshops, networking and wellness opportunities, and the 2020 Awards of Excellence Celebration.</p> <p>There is a separate \$125 registration fee for each institute.</p>
<b>Question:</b>	<b>Are there early registration discounts available?</b>
<b>Answer:</b>	No, we are not offering early bird discounts.
<b>Question:</b>	<b>I'm registering multiple people. Is there a discount?</b>
<b>Answer:</b>	Yes, for every five full conference registrations of the same type you receive the sixth free.

<b>Question:</b>	<b>I need to register and pay by check. What do I need to do?</b>
<b>Answer:</b>	<p>If you wish to pay by check, you can select this option when you register online. Then mail your check for the amount due to: <b>National CASA/GAL Association, Attn: 2020 Conference, 100 West Harrison Street, North Tower Suite 500, Seattle, WA 98119.</b></p> <p>Please be sure to note “2020 National CASA Conference Registration” on your check to ensure proper processing.</p>
<b>Question:</b>	<b>I registered for the conference but didn’t receive a confirmation email. Can you check on my status and email me a confirmation?</b>
<b>Answer:</b>	Please email <a href="mailto:conference@nationalcasagal.org">conference@nationalcasagal.org</a> to inquire about your registration.
<b>Question:</b>	<b>Who qualifies for a volunteer registration?</b>
<b>Answer:</b>	<p>In appreciation for the work that CASA and GAL volunteer advocates do for children who have experienced abuse and/or neglect, a volunteer rate for conference registration is being offered to all active CASA/GAL volunteers who are currently assigned to a case.</p> <p>Volunteers must provide the name of their program when registering. This discounted registration fee does not apply to board members, program staff or other non-advocate volunteers.</p>
<b>Question:</b>	<b>Who qualifies for the student/youth discount? Ex.: I work for the CASA program but am a full-time student. Do I qualify for the student discount?</b>
<b>Answer:</b>	Anyone who is a full-time student qualifies for the student/youth registration rate, regardless of the age of the student. Any person who is 25 years of age or younger qualifies as a youth for this same discount.
<b>Question:</b>	<b>Will I be able to transfer a registration or multiple registrations?</b>
<b>Answer:</b>	Yes, you can make name changes or transfer a registration. Transfers of registration are allowed and can be made without charge until October 14, 2020. Name transfers must be done by emailing the request to <a href="mailto:conference@nationalcasagal.org">conference@nationalcasagal.org</a> . Transfers or additions of missing or omitted names after October 14, 2020 will be charged a \$30 registration transfer/name substitution fee per name.
<b>Question:</b>	<b>What is the refund/cancellation policy?</b>
<b>Answer:</b>	Conference registration may be cancelled by sending an email to <a href="mailto:conference@nationalcasagal.org">conference@nationalcasagal.org</a> by 8 p.m. PST on September 28, 2020. A \$20 processing fee applies to each cancellation.

<b>TOPIC:</b>	<b>THE CONFERENCE EXPERIENCE</b>
<b>Question:</b>	<b>What is the difference between Institutes and Learning Sessions?</b>
<b>Answer:</b>	<p><b><u>Learning Institutes</u></b> - The Leadership, Volunteer Administration, and Cultural Diversity, Equity and Inclusion Institutes are additional full-day learning opportunities, enabling conference attendees to take a deeper dive into their chosen topic(s). The institutes will be led by leaders in their fields. They are in addition to the national conference, and require a separate registration and fee.</p> <p><b><u>Learning Sessions</u></b> – Learning Sessions will cover a wide range of topics pertaining to the conference theme. These sessions will be facilitated by colleagues from the CASA/GAL network, external subject matter experts, and people with lived experience in child welfare. Please see the conference registration site for more information.</p>
<b>Question:</b>	<b>How many plenary sessions will you offer?</b>
<b>Answer:</b>	We will offer one plenary session to kick off the conference on Tuesday, October 20th.
<b>Question:</b>	<b>Who is the plenary speaker?</b>
<b>Answer:</b>	We are in the process of the confirming the speaker and will post more information as we finalize details.
<b>Question:</b>	<b>When will we know about the learning session presenters?</b>
<b>Answer:</b>	The learning session presenters are currently being finalized. When we have additional information, we will release it on the website and send an email to registrants. Our goal is to have the information available by early September.
<b>Question:</b>	<b>Will I be able to participate in the institutes and the conference workshops?</b>
<b>Answer:</b>	Yes—to attend an institute, you are required to register for the institute and the conference. You can attend conference workshops and other conference events during times when you are not at the institute.
<b>Question:</b>	<b>What is the Awards of Excellence Celebration?</b>
<b>Answer:</b>	Every year we highlight innovation and exemplary service at the Awards of Excellence. This year’s awards ceremony will be held virtually and will take place Wednesday, October 21, 2020. This celebratory event is included in the cost of your conference registration. The event will include an awards ceremony to honor our dedicated advocates, judges, board members and staff.

<b>Question:</b>	<b>Can I bring a guest to the Awards of Excellence Celebration?</b>
<b>Answer:</b>	<p>Yes, spouses, friends or children may attend the Awards of Excellence virtually at no cost – regardless of whether they registered for the conference or not. Interested individuals can register on the conference website. Questions?</p> <p>Please contact <a href="https://nationalcasagal.org/virtual-conference-2020/">https://nationalcasagal.org/virtual-conference-2020/</a>.</p>
<b>Question:</b>	<b>How many CLE (Continuing Legal Education) credits can attendees receive for attending the conference?</b>
<b>Answer:</b>	<p>The National CASA/GAL Conference has been approved in the past for up to 10.5 continuing education credits through the Washington State Bar Association. The number of credits available has not yet been determined for 2020.</p> <p>To obtain verification of participation at the national conference as well as completion of any required state or agency-specific forms, individuals must pay a \$20.00 processing fee at the time of registration. Registration and payments will not be accepted after the close of registration at 11:59 PM PT on October 14, 2020. Please consult local requirements to ensure credits are transferrable.</p>
<b>Question:</b>	<b>How many CEUs (Continuing Education Units) can social workers receive for attending the conference?</b>
<b>Answer:</b>	<p>The National CASA/GAL Conference has been approved in the past for up to 18 continuing education credits through the National Association of Social Workers (NASW). The number of credits available has not yet been determined for 2020.</p> <p>To obtain verification of participation at the national conference as well as completion of any required state or agency-specific forms, individuals must pay a \$20.00 processing fee at the time of registration. Registration and payments will not be accepted after the close of registration 11:59 PM PT on October 14, 2020. Please consult local requirements to ensure credits are transferrable.</p>