



## **National CASA/GAL Association for Children 2022 Annual Conference and 2022 Virtual Learning Experience & Institutes –FAQs**

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If you do not find answers to your questions, please email [conference@nationalcasagal.org](mailto:conference@nationalcasagal.org)

### **2022 Annual Conference**

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<b>Question:</b>	<b>When does the 2022 Annual Conference officially begin and end?</b>
<b>Answer:</b>	The 2022 Annual Conference begins Saturday, June 4, 2022, at 8:00 a.m. PT through Tuesday, June 7, 2022, at 12:00 p.m. PT. The Virtual Learning Experience & Institutes is scheduled for Sept. 13-16, 2022.
<b>Question:</b>	<b>What can I expect at the 2022 Annual Conference?</b>
<b>Answer:</b>	<p>The 2022 Annual Conference will provide an opportunity for you to network and connect with your CASA/GAL colleagues. The innovative and informative programming offered at the Annual Conference will help CASA/GAL local program and state organization staff, board members and volunteers enhance their knowledge, deepen their understanding of issues, and discuss promising practices that will advance our collective work. You will have the opportunity to hear directly from inspiring and knowledgeable plenary speakers, and conference sessions will provide exceptional learning opportunities on critical topics including:</p> <ul style="list-style-type: none"> <li>• Advocacy skills and child welfare</li> <li>• Leadership</li> <li>• Governance</li> <li>• Diversity, equity and inclusion</li> <li>• Marketing and fundraising</li> </ul> <p>Seattle is home to the National CASA/GAL Association for Children, and it's where our movement of volunteer advocates found its start. Celebrate the Association's 40th anniversary by coming together where it all began. You'll be inspired by stories of those who have shaped our movement in the last four decades – and you will be a part of our enduring legacy.</p> <p>You'll also be among the first to hear about the strategic goals and initiatives of the National CASA/GAL Association and the plan that will guide us into the future. We will also be introducing a new National Volunteer Strategy and Recruitment Campaign at the conference, and attendees will have the opportunity to get a first look at the new strategy and campaign.</p>
<b>Question:</b>	<b>Where does the conference take place?</b>

<b>Answer:</b>	The Annual Conference will take place at the <a href="#">Hyatt Regency Seattle</a> located at 808 Howell Street, Seattle, Washington, United States, 98101. The virtual campaign will take place online.
<b>Question:</b>	<b>Is a hotel room included in the conference registration fee?</b>
<b>Answer:</b>	No, the hotel room is not included in the conference registration fee. A block of rooms has been reserved for conference attendees with the following preliminary rates: <ul style="list-style-type: none"> <li>• Single or double: \$232 per room plus taxes</li> <li>• Triple: \$257 per room plus taxes</li> <li>• Quadruple: \$282 per room plus taxes (Taxes are currently 15.6%)</li> </ul> <p>The link to register for the hotel room block will be available in your conference registration confirmation email after registration opens. Only one room is allowed to be reserved per registration. Rates are subject to prevailing government per diem at the time of the program.</p>
<b>Question:</b>	<b>How do I register for the hotel?</b>
<b>Answer:</b>	Hotel registration is open. The link to register for the hotel room block will be available in your conference registration confirmation email.
<b>Question:</b>	<b>How do I get to the conference from the airport and where do I park if I am driving?</b>
<b>Answer:</b>	Directions, travel options, and parking fees can all be found on the <a href="#">Hyatt Regency Seattle</a> website. Seattle's <a href="#">Sound Transit's Link Light Rail</a> runs to and from the Seattle-Tacoma International Airport, which is just 15 miles away. Conference attendees can walk two blocks southwest to the Westlake Station to board the rail to the airport. Fares are \$3.00 each way. Self-parking is available overnight for hotel guests (with in and out privileges) with an estimated rate of \$40 a day.
<b>Question:</b>	<b>How do I register for the 2022 Annual Conference and the Virtual Learning Experience &amp; Institutes?</b>
<b>Answer:</b>	This year's conference registration process is open. First, please register for the conference following the prompts on the registration site. The website to register now is <a href="https://nationalcasagal.org/annual-conference-2022/">https://nationalcasagal.org/annual-conference-2022/</a> . This year, by registering for the in-person conference, you are also automatically registered for the Virtual Learning Experience & Institutes September 13-16, 2022, at no additional cost for the Virtual Learning Experience ( <i>Institutes are a separate fee</i> ). You will receive a confirmation by email after you

	complete registration. Once the conference schedule is finalized, you will receive an email with instructions on choosing which workshops you would like to attend. To sign up for workshops, Institutes, or other add-ons, go to the <a href="#">Manage My Account</a> page to claim your account or update your registration. The email login will be the one used at registration. Registration materials will not be mailed to you. Name badges and programs will be available when you arrive at the conference.
<b>Question:</b>	<b>Why is there a significant increase in registration fees from the previous conferences?</b>
<b>Answer:</b>	We recognize that the fee for the 2022 Annual Conference is significantly higher than in the past. For years, we have kept the registration costs low so that more members of the network could participate, but with the increase in the costs of goods and services, we had to increase the fees to cover the costs. The in-person registration fee reflects the expenses associated with delivering a high- quality conference in a city like Seattle where hotel, food and other associated costs are higher during the summer months. This year, by registering for the in-person conference, you are also automatically registered for the Virtual Learning Experience & Institutes in September 2022 at no additional cost ( <i>Institutes are a separate fee</i> ). Each year we will evaluate the registration fees and make the appropriate adjustments based on the conference location and associated expenses.
<b>Question:</b>	<b>I need to register and pay by check, what do I need to do?</b>
<b>Answer:</b>	If you wish to pay by check, you can select this option when you register online. Then mail your check for the amount due to: <b>National CASA/GAL Association, Attn: 2022 Conference, 100 West Harrison Street, North Tower Suite 500, Seattle, WA 98119.</b> Please be sure to note on your check “2022 National CASA Conference Registration” to ensure proper processing.
<b>Question:</b>	<b>I registered for the conference but didn’t receive a confirmation email. Can you check on my status and email me a confirmation?</b>
<b>Answer:</b>	Please email <a href="mailto:conference@nationalcasagal.org">conference@nationalcasagal.org</a> to inquire about your registration.
<b>Question:</b>	<b>Are there early registration discounts available?</b>
<b>Answer:</b>	Yes, we have early bird discounts available for registrations through early December.
<b>Question:</b>	<b>What is included in the conference registration fee?</b>

<b>Answer:</b>	The conference registration fee includes admission to all general sessions, learning sessions, networking opportunities and meal functions. The meal functions include a light continental breakfast on Sunday, Monday and Tuesday mornings. Other meals included in the registration are heavy hors d' oeuvres and light refreshments at the Opening Reception on Saturday, June 4, 2022, and a meal at the Awards of Excellence Celebratory event on Monday, June 6, 2022. In addition, you can access the virtual conference at no additional expense. The institutes are a separate fee.
<b>Question:</b>	<b>What meals are not covered in the conference registration fee?</b>
<b>Answer:</b>	Outside of the meals previously mentioned, lunch and dinner will be on your own allowing conference-goers the opportunity to have extended networking lunches with colleagues and explore dining venues that are located in and in close proximity to the hotel.
<b>Question:</b>	<b>Who qualifies for a volunteer registration rate?</b>
<b>Answer:</b>	In appreciation for the work that CASA/GAL volunteer advocates do for children who have experienced abuse and/or neglect, a volunteer discount for conference registration is being offered to all active CASA/GAL volunteers, currently assigned to a case. Volunteers will be identified by special ribbons and must provide the name of their program when registering. This discount applies to full registrations only. It is not available to those registering as youths/students, for one-day only, or group registration and is not applicable for guest tickets. This discount does not apply to board members, program staff or other non-advocate types of volunteers.
<b>Question:</b>	<b>Who qualifies for the student/youth rate? Ex.: I work for the CASA program but am a full-time student. Do I qualify for the student registration rate?</b>
<b>Answer:</b>	Anyone who is a full-time student qualifies for the deeply discounted student/youth registration rate, regardless of the age of the student. Any person who is 25 years of age or younger, qualifies as a youth for this same discount.
<b>Question:</b>	<b>I'm registering multiple people. Is there a discount?</b>

<b>Answer:</b>	Yes, we have a group registration discount. Register five (5) people and get the sixth registrant free. All registrations must be entered together and paid at the same time. The first registrant will be able to add multiple additional registrants after entering their own information. The group rate only applies to full conference registrations. Please note: this discount is not available to volunteers/students/youth.
<b>Question:</b>	<b>Will I be able to transfer a registration or multiple registrations?</b>
<b>Answer:</b>	Yes, you can make name changes or transfer a registration. There is a \$30 transfer fee to transfer registrations. Name transfers must be done by emailing the request to <a href="mailto:conference@nationalcasagal.org">conference@nationalcasagal.org</a> . Transfers or additions of missing or omitted names after <b>June 3, 2022</b> must be made onsite and will be charged a \$30 registration transfer/name substitution fee per name.
<b>Question:</b>	<b>How do I register for the additional opportunities for the 2022 Annual Conference?</b>
<b>Answer:</b>	After conference registration opens, additional opportunities will be added leading up to the conference with instructions on how to register for them. Please continue to visit the site frequently for conference updates.
<b>Question:</b>	<b>What are the cancellation and refund policies?</b>
<b>Answer:</b>	<p>Cancellation/Refund/Transfer:</p> <ul style="list-style-type: none"> <li>• Annual Conference: Sept. 2021 – May 2, 2022 –cancellation fee is \$100; May 3 – June 3, 2022 (and beyond) – No Refund</li> <li>• Virtual Learning Experience &amp; Institutes: Sept. 2021 – May 3, 2022 – cancellation fee is \$50; May 3 – June 3, 2022 (and beyond) – No Refund</li> </ul> <p>Transfer registrations: \$30</p> <p>To cancel a conference registration, please email <a href="mailto:conference@nationalcasagal.org">conference@nationalcasagal.org</a>.</p>
<b>Question:</b>	<b>What is the difference between Sub-Plenary Sessions, Learning Sessions and Affinity Learning Sessions?</b>
<b>Answer:</b>	<p><b><u>Sub-Plenary Sessions</u></b></p> <p>Will offer attendees an opportunity to dive deeper into content presented by the preceding Plenary Speaker.</p> <p><b><u>Learning Sessions-Workshops</u></b></p> <p>One-hour Learning Sessions will cover a wide range of topics pertaining to the conference theme. Some of these learning sessions will be facilitated by colleagues from the CASA/GAL network, while others will be led by people</p>

	<p>with lived experience including birth parents, foster parents, kinship providers and young people.</p> <p><b><u>Affinity Learning Sessions</u></b></p> <p>Affinity Learning Sessions will include workshops and networking circles, each consisting of groups with similar interests or serving communities with similar characteristics: urban, suburban, rural, or tribal. Groups will meet to learn from and network with each other.</p>
<b>Question:</b>	<b>What is the Training of Facilitators?</b>
<b>Answer:</b>	<p>The Training of Facilitators is for experienced or new facilitators who deliver volunteer training and manage their organization’s training program. This two-day session (day one will be facilitated virtually) will increase skills in delivering adult-learning, online engagement techniques, building a learning community, tools and topics for engaging the seasoned volunteer, and managing learning delivery. Come prepared to share your wisdom and build your learning capacity.</p> <p>There is no extra charge for attending this training opportunity; it is included in the conference registration fee. To register for the TOF please complete the Training of Facilitators Registration Survey as a part of your conference registration. A member of the Training Team will be in touch at a future date with the training details. Any questions can be directed to <a href="mailto:training@nationalcasagal.org">training@nationalcasagal.org</a>.</p>
<b>Question:</b>	<b>Who are the plenary speakers?</b>
<b>Answer:</b>	We are in the early stages of planning the conference and identifying speakers. As in the past, we are planning to have a variety of exciting, informative speakers that will appeal to our attendees.
<b>Question:</b>	<b>How many plenary sessions are there going to be?</b>
<b>Answer:</b>	There will be about four to six plenary sessions with an average of two a day.
<b>Question:</b>	<b>What is the Awards of Excellence?</b>
<b>Answer:</b>	Every year we highlight innovation and exemplary service at the Awards of Excellence. This year’s awards ceremony will take place Monday, June 6, 2022, where we will celebrate programs and individuals doing incredible work in their states and communities. This celebratory event will include a meal (included in your conference registration) and an awards ceremony to honor our dedicated advocates, judges, board members and staff, with music and dancing to follow.

<b>Question:</b>	<b>Can I bring my spouse or children to the Awards of Excellence event or other events?</b>
<b>Answer:</b>	Yes, spouses, friends or children may attend events that are open to all attendees with the purchase of guest tickets. Guest tickets for the Awards of Excellence event are priced at about \$100 per ticket inclusive of tax and gratuity. Please purchase guest tickets when you complete your registration or add them later by modifying your registration. Guest tickets may also be available onsite, pending space availability.
<b>Question:</b>	<b>What should I wear to the conference?</b>
<b>Answer:</b>	Attire for the conference is business casual. Most men wear slacks and button-down shirts; women wear skirts/slacks with blouses/sweaters. Additional layers are advised since hotel temperatures can fluctuate, as well as comfortable shoes for walking between sessions.
<b>Question:</b>	<b>How many CLE (Continuing Legal Education) credits is the conference approved for?</b>
<b>Answer:</b>	We will offer CLEs for the in-person conference, as well as have approved sessions as a part of the September 2022 Virtual Learning Experience & Institutes. Previous National CASA/GAL Annual conferences have been approved for up to 10.5 CLUs through the Washington State Bar. The number of credits for 2022 has yet to be determined.
<b>Question:</b>	<b>How many CEU (Continuing Education Units for social workers) credits is the conference approved for?</b>
<b>Answer:</b>	We will offer CEUs for the in-person conference, as well as have approved sessions as a part of the September 2022 virtual learning experience. Previous National CASA/GAL Annual conferences have been approved for up to 18 CEUs through the National Association of Social Workers. The number of credits for 2022 has yet to be determined.
<b>Question:</b>	<b>I'm interested in exhibiting; can you tell me more information?</b>
<b>Answer:</b>	Thank you for your interest in exhibiting! Visit our <a href="#">conference website</a> for more information. If you have further questions, please email <a href="mailto:exhibitors@nationalcasagal.org">exhibitors@nationalcasagal.org</a> .
<b>Question:</b>	<b>What are some fun things to do after conference hours?</b>
<b>Answer:</b>	From the <a href="#">Space Needle</a> to the <a href="#">Pike Place Market</a> , Seattle offers something for every schedule and every interest. Explore all that Seattle has to offer at <a href="https://visitseattle.org/">https://visitseattle.org/</a>

<b>Question:</b>	<b>What precautions are being taken to ensure the safety of conference participants during the annual conference?</b>
<b>Answer:</b>	<p>Creating a safe and healthy experience for conference participants is our top priority. We are continuing to monitor the public health situation and will abide by the recommended guidelines of the <a href="#">United States Centers for Disease Control &amp; Prevention (CDC)</a>, <a href="#">Washington State</a> and <a href="#">King County</a> governments, and hotel for the safety and wellbeing of the participants.</p> <p>Information about the conference hotel's policies and safety measures can be found on the <a href="#">Hyatt Regency website</a>.</p>

## **National CASA/GAL Association 2022 Virtual Learning Experience & Institutes**

- [If I am registered for the National CASA/GAL Association for Children 2022 Annual Conference in Seattle, do I need to register for the 2022 Virtual Learning Experience & Institutes separately?](#)
- [When does the 2022 Virtual Learning Experience & Institutes begin and end?](#)
- [What can I expect at the 2022 Virtual Learning Experience & Institutes?](#)
- [What is the 2022 Virtual Learning Experience & Institutes registration fee?](#)
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- [How many CLE \(Continuing Legal Education\) credits is the Virtual Learning Experience & Institutes approved for?](#)
- [How many CEU \(Continuing Education Units for social workers\) credits is the Virtual Learning Experience & Institutes approved for?](#)
- [Will the virtual learning sessions be recorded?](#)
- [Will I receive in-service credit hours for learning sessions at the Virtual Learning Experience & Institutes?](#)

<b>Question:</b>	<b>If I am registered for the National CASA/GAL Association for Children 2022 Annual Conference in Seattle, do I need to register for the 2022 Virtual Learning Experience &amp; Institutes separately?</b>
<b>Answer:</b>	This year, by registering for the in-person conference, you are also automatically registered for the Virtual Learning Experience & Institutes September 13-16, 2022, at no additional cost. Yes, you do need to register for the institutes because those are a separate fee. To sign up for Institutes, or other add-ons, go to the <a href="#"><u>Manage My Account</u></a> page to claim your account or update your registration. The email login will be the one used at registration.
<b>Question:</b>	<b>When does the 2022 Virtual Learning Experience &amp; Institutes begin and end?</b>
<b>Answer:</b>	The National CASA/GAL 2022 Virtual Learning Experience & Institutes officially opens with welcome remarks and an opening plenary session on September 13 and ends on September 16, 2022.
<b>Question:</b>	<b>What can I expect at the 2022 Virtual Learning Experience &amp; Institutes?</b>
<b>Answer:</b>	The Virtual Learning Experience & Institutes will provide insights into current trends in child welfare and advocacy and deeper learning opportunities in key

	<p>areas that impact children, youth and families. We will offer four day-long institutes to provide opportunities for in-depth learning in small, facilitated sessions. Attendees will hear from prominent speakers and participate in dynamic sessions on topics aimed at helping them manage CASA/GAL programs and improve outcomes for children. This is an excellent opportunity for volunteers and other CASA/GAL network members who may not be able to travel to participate in dynamic learning sessions to enhance their knowledge.</p>
<b>Question:</b>	<b>What is the 2022 Virtual Learning Experience &amp; Institutes registration fee?</b>
<b>Answer:</b>	The general registration fee for the Virtual Learning Experience & Institutes is \$175 and the cost for the institutes are \$175 each.
<b>Question:</b>	<b>What is included in the registration fee?</b>
<b>Answer:</b>	The registration fee includes admission to the plenary, learning sessions, networking and wellness opportunities.
<b>Question:</b>	<b>Where will the Virtual Learning Experience &amp; Institutes take place?</b>
<b>Answer:</b>	The 2022 Virtual Learning Experience & Institutes will take place on a web-based conference platform.
<b>Question:</b>	<b>Will training be provided on how to navigate the virtual learning platform?</b>
<b>Answer:</b>	Yes. National CASA/GAL Association for Children will host a live “Know Before You Go” webinar at least two weeks prior to the first day of the Virtual Learning Experience & Institutes. This webinar will be recorded and made available to watch at any time. A virtual Help Desk will also be available during conference hours.
<b>Question:</b>	<b>How many CLE (Continuing Legal Education) credits is the Virtual Learning Experience &amp; Institutes approved for?</b>
<b>Answer:</b>	We will offer CLEs for the approved sessions at the 2022 Virtual Learning Experience & Institutes. Previous National CASA/GAL annual conferences have been approved for up to 10.5 CLUs through the Washington State Bar. The number of credits for 2022 has yet to be determined.
<b>Question:</b>	<b>How many CEU (Continuing Education Units for social workers) credits is the Virtual Learning Experience &amp; Institutes approved for?</b>
<b>Answer:</b>	We will offer CEUs for the approved sessions at the Virtual Learning Experience & Institutes. Previous National CASA/GAL annual conferences have been approved for up to 18 CEUs through the National Association of Social Workers. The number of credits for 2022 has yet to be determined.

<b>Question:</b>	<b>Will the virtual learning sessions be recorded?</b>
<b>Answer:</b>	Yes, each session will be recorded and made available for registrants to access post-event.
<b>Question:</b>	<b>Will I receive in-service credit hours for learning sessions at the Virtual Learning Experience &amp; Institutes?</b>
<b>Answer:</b>	Yes, credit will be awarded for attendance at the learning sessions.